

HILL FARM RETREAT

Terms & Conditions

This website is intended for use by adults only. By accessing and using this site, you confirm that you are legally capable of entering into binding contracts. You agree to use this site solely for legitimate reservations and purchases, refraining from any speculative or fraudulent activities. Commercial use of this site is prohibited without prior written consent. Additionally, you agree not to engage in spamming or bulk communications, nor to create hyperlinks to this site without express permission. Your use of this site constitutes acceptance of these terms and conditions. If you do not agree with any part of these terms, please refrain from using this site.

Child Policy

At HillFarmStay Retreat, we warmly welcome families with children and strive to ensure a comfortable stay for all guests. Our child policy is tailored to accommodate families while maintaining an enjoyable experience for everyone.

- Up to 2 children aged up to 17 years can stay for free when sharing existing bedding with adults.
- For additional children aged up to 17 years, there is a charge of INR 1000 per child per night, regardless of whether an extra bed is requested.
- Should an extra bed be required for any child, there is an additional charge of INR 2000 per night.

We recognize the significance of providing a family-friendly atmosphere and endeavor to make your stay with us as delightful and hassle-free as possible. Should you have any inquiries or require further clarification regarding our child policy, please do not hesitate to reach out to us.

Refund & Cancellation Policy

Guests can cancel free of charge up to 14 days prior to arrival. A charge of 25% of the total booking amount will apply if cancelled within 3 days prior to arrival. No refund will be issued for cancellations made after that or in case of a no-show.

Privacy Policy

At HillFarmStay Retreat, we value your privacy and are committed to protecting your personal information. We collect information about our guests and website visitors to ensure we provide a tailored experience that meets your needs. We only collect information with your knowledge and consent, when necessary.

The types of personally identifiable information we may collect include your name, addresses, contact details, credit card information, date of birth, gender, and preferences such as room type and leisure activities. This information is necessary to fulfill special requests and provide you with personalized service.

We are committed to transparency regarding the collection and use of your personally identifiable information. We only request information when needed and have strict procedures in place to safeguard your data.

To ensure the accuracy of your information, we encourage you to review and update it regularly. We employ technical, physical, and procedural safeguards to protect your information against loss, misuse, and alteration. While we cannot guarantee absolute security, we utilize measures such as password controls and firewalls to safeguard your data.

Your privacy and security are our top priorities at HillFarmStay Retreat.